

*Quinta da*  
**TERRINCHA**



# MANUAL

## A-Z Quinta da Terrincha



[quintadaterrincha.pt](http://quintadaterrincha.pt)



# Welcome

## **To the Quinta da Terrincha A-Z Manual!**

This guide is designed to provide detailed information on all aspects of our property, from policies and procedures to available amenities. Here's everything you need to know, from A to Z:



## A

**Airports:** Porto Francisco Sá Carneiro International Airport is approximately 180 km from Quinta da Terrincha. The average journey time is 2 hours.

Lisbon Humberto Delgado International Airport is approximately 400 km from Quinta da Terrincha. The average journey time is 4 hours.

## B

**Bar:** Quinta da Terrincha has a bar and terrace next to the reception building. The atmosphere is cozy and intimate and provides the perfect setting for guests to relax and enjoy moments of conviviality. To complement the moments of relaxation, Quinta da Terrincha offers a delicious selection of tapas and snacks. Guests can enjoy regional delicacies, carefully prepared to enhance the flavors of Quinta da Terrincha wines.

**Breakfast:** Daily service from 8h30 to 10h30 in the reception building, the “Casa do Gado”. You can request that breakfast to be delivered to your accommodation unit at check-in. To do so, please specify what you would like (fill in the form) and your breakfast will be delivered to your accommodation unit in advance. This service is free of charge, but is subject to availability and confirmation by our Reception team.



**Crib:** On request at front desk, subject to availability and additional cost.

**Casa Mãe:** Casa Mãe is made up of 6 luxury suites, no two of which are the same. In fact, the identity of each one is respected to such an extent that all the rooms are uniquely decorated and have rare marble stones inside, which give rise to the name of each suite. Ask for a visit!

**Chapel:** The Chapel of St. John the Baptist was built according to the construction systems of religious temples (east-west), in order to show the splendor of its interior at the end of the day. The building dates back to the 19th century, more specifically to 1879, with a quadrangular floor plan and granite construction. The chapel has only one entrance, indicating its robustness and Romanesque style. Inside is a simplistic altar in gilded and polychrome carving. The ceiling is made of a mahogany structure, also polychromed and with figurative and plant motifs. In the center of the ceiling you can see an image of Saint John the Baptist, which leads us to believe that the chapel's name refers to this figure. It should also be noted that the chapel underwent restoration in 2018 in order to preserve the religious art.

**Check-in:** Can be done from 15h00 to 22h00. Early check-in requests are subject to availability, possible costs and our prior confirmation.

**Check-out:** Can be made from 8h30 to 12h00. Requests for late check-outs are subject to availability, possible costs and our prior confirmation.

**Cheeses:** At the Quinta da Terrincha cheese factory we produce the famous sheep's milk from the Churra da Terra Quente. The Churra is one of the most primitive breeds on the Iberian Peninsula. It also produces Terrincho cheese (DOP), made with 100% milk from sheep of the Churra da Terra Quente Transmontana breed (also known as Terrincha sheep), recognized as excellent producers of milk for making this unique cheese, enjoyed throughout Portugal.

## E

**Extra beds:** On request at front desk, subject to accommodation unit, availability and additional cost.

**Electric current:** 220v.

**Entrances/Exits:** In winter time, the gates of Quinta da Terrincha close automatically at 00h00. If you need to enter after this time, please inform our Reception. In any case, we have several contacts at the entrance so that you can ask for the gates to be opened whenever necessary.

**Electric car charging station:** We have a charging station for your electric car <https://www.quintadaterrincha.pt/informacoes/>.

## F

**Family:** Family is our genesis! We are a family business and our facilities have been designed to offer you cozy moments with family and friends!

**First Aid Kits:** We have first aid kits at the front desk and in the covered parking lot, next to the electric car charging point.

**Front Desk:** Our front desk is located in the Casa do Gado building and is open from 08h00 to 00h00. The reception contact is +351 279 979 525. If you have any questions, please contact these services.

## L

**Local currency: Euro (€):** The banknotes in circulation are 500, 200, 100, 50, 20, 10 and 5 euros. The coins are 2 and 1 euros, 1, 2, 5, 10, 20 and 50 cents.

**Lost and found:** All property forgotten in the accommodation is registered and stored until it is claimed for a maximum period of 90 days. All lost and found items that are claimed can be sent to the client by any means deemed appropriate.

All shipping costs are the responsibility of the client. Quinta da Terrincha reserves the right to apply an administrative fee of 20 euros for sending belongings.

## O

**Olive Oil:** The Quinta's 80 hectares of olive groves are used to produce organic olive oil. You can taste and buy Quinta da Terrincha olive oil at the reception.

**Olival das Fragas:** Our olive oil is extracted from the vast 80 hectares of olive groves, most of which are centuries old, found in Olival das Fragas and which can be visited inside the Quinta da Terrincha facilities. In the same olive grove you can see a wall that historians classify as Roman. Some elements of this area, such as the imposing walls, the topography of the terrain, the density and long diachrony of the materials and the abundance of imported materials, may indicate a status higher than that of an open settlement of that era, which dates back to the Roman presence in this area.

## P

**Plug adapters:** available on request at reception.

**Parking:** At Quinta da Terrincha you can park outside free of charge and you don't need to pre-book.

**Pets:** At Quinta da Terrincha, we know that your pet is part of the family, which is why we strive to offer a truly pet-friendly experience. At Quinta da Terrincha, we accept small pets up to 10 kg, as long as they are not considered dangerous breeds and respect our terms. Pets are not accepted in the Suite type.

## Q

**Quality:** We are committed to offering products and services of the highest quality, ensuring that every moment spent at Quinta da Terrincha is truly memorable.

## R

**Room Service:** Room Service may incur an additional supplement and is subject to availability. Please note that the delivery time of your order may vary depending on the availability of our services and staff, so you should always check the estimated delivery time when ordering. Breakfasts that are not pre-booked the day before are considered room service.

**Rural Tourism:** Quinta da Terrincha is a rural tourism destination, which requires guests to be aware of the peculiarities of country life during their stay. The particularities of nature, such as the presence of animals, dust and characteristic sounds, are part of the experience and cannot be avoided.

## S

**Swimming pool:** The swimming pool at Quinta da Terrincha is an outdoor pool and is therefore used seasonally. Generously sized, our pool offers a pleasant space for guests to swim and relax while enjoying the breathtaking views of the Quinta's surroundings.

The pool is exclusively accessible to our guests and its opening hours are from 08h00 to 20h30.

**Suites:** The Mother House consists of 6 suites, no two of which are the same. In fact, the identity of each one is respected to such an extent that all the rooms have a unique decoration and have rare marble stones inside, which give rise to the name of each Suite: Port Black | White Beauty | Striato Olimpico | Rain Forest Green | Rain Forest Brown | Zebrino Bianco Classic.

## T

**Taxis:** We have the best contacts to serve you under the best conditions. For more information, please contact the Front Desk.

**Towels:** Quinta da Terrincha provides towels for the exclusive use of the outdoor swimming pool. Their use is guaranteed by an exchange card and the deposit is €20 per towel. You should go to the front desk to request towels.



**Villas:** Quinta da Terrincha has 15 country houses, called Villas, which have a living room and TV, free Wi-Fi, a private bathroom with toiletries and an equipped kitchen.

**Vinegar:** Produced from carefully selected wines, this is a soft, velvety vinegar enhanced by ageing in wood. Because it is an entirely genuine product, it is subject to age-related deposits. It is ideal for seasoning salads, meat and fish and is also suitable for adding to sauces.



**Wines:** Wine is our essence! We are wine producers and export wines to many corners of the world. Interested in tasting our ex-libris?

**Wine Bar:** Quinta da Terrincha has a dedicated space for those who wish to enter the world of wine. In touch with history, once an old barn from the 15th century for farm animals, our Wine Bar is now a restructured space mixing the old with the modern. We offer a variety of activities reserved for the more curious and adventurous, such as our wine tastings, where you can sample our regional products, comfortably seated on our terrace overlooking the immense Vilariça Valley.

**Wi-Fi:** Quinta da Terrincha offers free Wi-Fi in its accommodation units and in the Reception area. Please note that we are located in a valley and that the quality of the internet network is subject to various factors that are beyond our control. In the accommodation units, the Wi-Fi password is: **terrinch@2018**.

**World Heritage Site:** Quinta da Terrincha is located in the Alto Douro Wine Region, a UNESCO World Heritage Site.

**Wine Tasting:** We have a wine tasting program. Contact the Front Desk to find out more.



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(calls to the national  
mobile network)



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